



Parking Operations
20 N. 6th Street
Lafayette Indiana 47901
765-807-1160
parking@lafayette.in.gov

Instructions for paying parking invoices using the online system.

Step 1. Click on "Online Invoice Payment".

The screenshot shows the City of Lafayette website's navigation menu. A blue sidebar on the left contains the following links: Parking Board Commission, Garage Rates, Staff, Permits, City Parking Codes, Citations, Downtown Parking Map, Downtown Security Officer, and Online Invoice Payment. A red arrow points to the 'Online Invoice Payment' link. The main content area shows the 'Parking Operations' page with a search bar at the top and a list of links for parking services.

Step 2. Log into your account or register for an account.

The screenshot shows the City of Lafayette website's login and registration page. The page features a navigation menu on the left with links for Home, Citizen Self Service, and Employment Opportunities. The main content area is titled 'Login' and contains two input fields: 'Username' and 'Password'. Below the 'Username' field is a link for 'Forgot your username?'. Below the 'Password' field is a link for 'Forgot your password?'. At the bottom of the login section are two buttons: 'Log in' and 'Register'.



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Step 3. Click on "General Billing".

The screenshot shows the 'Welcome to Citizen Self Service' page. On the left is a navigation menu with 'General Billing' highlighted by a red arrow. The main content area has a header 'Welcome to Citizen Self Service' and a 'Munis Self Service' logo. Below the header is an 'Announcements' section with text for 'ATTENTION CUSTOMERS' and a 'Profile Information' section stating 'Profile information not found.'

Step 4. Type in the customer number found on your invoice and hit search.

The screenshot shows the 'General Billing Customer Search' page. The left navigation menu has 'General Billing' selected. The main content area has a heading 'General Billing Customer Search' and a sub-heading 'Customer Search'. Below this is a text box for 'Customer Number' with a red arrow pointing to it. There is also a checkbox for 'Remember these values' and two buttons: 'Search' and 'Reset'.



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Step 5. Double check that you have entered in your correct customer number. Select all the invoice you are wanting to pay and click on "pay" at the bottom of the screen. You will then be able to pay using credit card or eCheck.

Please reach out to me at bemerson@lafayette.in.gov if you are having issues!