

City of Lafayette ***NEW*** Online Payment Portal

1. Go to <https://selfservice.lafayette.in.gov>
2. Click on Citizen Self-Service



3. Follow link to register

User name

Password

Forgot your password? [First-time users register here](#)

4. Complete and submit, using your email address for User ID

*User ID
(between 1 and 20 characters)

*Re-type user ID

*Password
(between 6 and 15 characters)

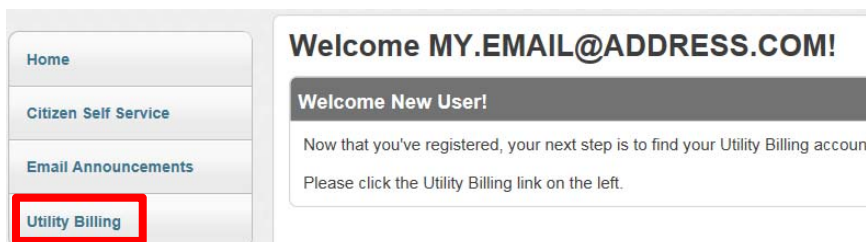
*Re-type password

*Password hint

*Email address

Enter these validation numbers into the box below them

5. Click on Utility Billing



6. Utility Billing accounts must be linked to your Self-Service User account

Utility Billing Accounts

Select an account to work with.

[Link to Account](#)

No Utility Billing accounts have been linked to this user. Click on Link to Account.

7. Refer to your bill

UTILITY BILLING OFFICE
PO BOX 1688
LAFAYETTE, IN 47902-1688
FORWARDING SERVICE REQUESTED

CITY OF LAFAYETTE

UTILITY BILL REMIT PORTION
Please write your Account Number on your check and enclose this portion of bill with your payment.
Make checks Payable To: CITY OF LAFAYETTE

Due Date	Amount Due
10/31/2016	\$42.00
After Due Date	\$46.20

Service Address	Bill Number	Customer # - Account Number
123 MAIN ST	6001676	123456 - 87654321

JOHN Q. CUSTOMER
123 MAIN ST
LAFAYETTE, IN 47901-1462

CITY OF LAFAYETTE
UTILITY BILLING OFFICE
PO BOX 1688
LAFAYETTE, IN 47902-1688

00006042016406001676300000000000

Please check if mailing address or contact information is incorrect and complete form on back

Customer Identification Number

Utility Account Number

8. Enter those values and submit

Utility Billing Account Link Setup

This will attach a Utility Account to your online user account. After you click 'Submit' you can view your linked accounts under Utility Billing at left.

Utility Billing Customer Identification Number (CID) from bill *

Utility Billing Account Number from bill *

[Submit](#) [Cancel](#)

9. View, manage, and pay bills

Utility Billing

Accounts

Account ID	Customer ID
87654321	123456

[Manage Bills](#)

10. Select bill, add to cart, go to My Cart, Checkout

My Cart (1)

Utilities 26851 \$9.00

Total: \$9.00

[Review Cart](#) [Checkout](#)