



Education Program Participation Agreement for Birthday Party Reservations

In consideration of the Zoo's reservation of a Columbian Park Zoo Education Program on behalf of Sponsor, the Sponsor hereby agrees to the following conditions:

1. Participants must obey safety and courtesy guidelines provided by Zoo staff at all times. Failure to follow safety and/or courtesy guidelines may result in early termination of the Education Program.
2. Participants will be offered the opportunity to touch Animal Ambassadors when it is safe and appropriate. Touching any animal carries with it the risk of contracting disease. According to the CDC, pregnant women, children under 5 years of age and individuals with compromised immune systems may be at increased risk and should take heightened precautions. The Zoo does not screen participants before offering touching opportunities, therefore it is the responsibility of the individual or, in the case of minors, their adult caretaker, to decide if touching will take place. Hand sanitizer will be offered by Zoo staff. It is recommended that this be used, followed by soap and water hand washing after the presentation concludes.
3. The Zoo will not be held responsible for personal injury resulting from participant contact with animals, including animal bites, scratches, etc.
4. The Zoo will not be held responsible for any damage to Sponsor's personal property that results from animal excretion, scratching, scent-marking or other activity, whether or not preventable by Zoo staff.
5. An adult chaperone must be present at all times. The adults chaperoning the party are responsible for minor participant whereabouts and behavior before, during and after the program.
6. In the unlikely event that an injury or illness happens during a program, medical attention is the responsibility of the reserving Sponsor. The Zoo may require an Incident Report to be completed.
7. Please be prepared to begin your presentation at the scheduled start time. Delays may result in shortened or cancelled programming without refund at the sole discretion of Zoo.
8. Participants may be exposed to peanuts, latex or other allergens. Known environmental allergies should be disclosed to the Zoo Education Department at the time of reservation. The Zoo will make reasonable accommodations whenever possible.
9. If the audience or any individual participant has special needs for learning or access, please discuss them with the Zoo Education staff at the time of reservation.
10. In order to safeguard the health and well-being of our Animal Ambassadors, we require the presentation environment to be absent of fumes, strong odors, excessive or aggravating noises, and any non-Zoo animal, and be of a suitable temperature.
11. Participation in any Columbian Park Zoo event grants permission for the City of Lafayette to use photos, videos and other images of the participants in promotional materials, including website, social media and other online use.
12. The Zoo reserves the right to substitute animals, themes or presentation topics without prior notification.
13. The Zoo does not participate in events that involve content that conflicts with our conservation education messaging. We are unable to participate in any venue in which there is a circus or rodeo theme, for example, where animals are mistreated, or where zoo animals are portrayed as appropriate pets.
14. Other program-specific considerations may apply. Please read over the guidelines specific to the type of program you have reserved. Direct any questions to the Zoo's Education Department prior to your scheduled program.

Cancellation Policy for Birthday Parties:

To cancel or reschedule a reserved party, please contact the Zoo Education Department. Refunds will be made if notification of cancellation is received fourteen (14) days or more prior to the event. For Birthday Parties a \$50 Cancellation Fee applies. Cancellation fees will be automatically deducted from any due refund. Columbian Park Zoo reserves the right to cancel any program without refund if guidelines set by Zoo staff at presentation are not respected/followed. The Zoo reserves the right to cancel a program, at its sole discretion, due to inclement weather which would compromise the health or safety of the animals and/or Zoo staff members or program participants. In the event of cancellation for inclement weather, at the Zoo's discretion, the Zoo will work with you to reschedule, offer a refund or other alternate solution.

COVID-19 addendum: Cancellations due to a COVID-19 exposure or infection experienced by the sponsoring family will be refunded in full or rescheduled at no additional cost, at the Zoo's sole discretion, provided the Zoo is notified of cancellation prior to the party. The Zoo reserves the right to cancel a party with a full refund in response to the evolving COVID-19 pandemic. Failure of party participants to comply fully with the Zoo's COVID-19 instructions, including mask wearing, will result in the cancellation or early termination of the reserved program with no refund.